

# Money Back Guarantee If Healing Does Not Occur

## Introducing the EXOGEN<sup>®</sup> Performance Guarantee

EXOGEN has an 86%<sup>1</sup> heal rate for fractures that won't heal on their own, also known as non-union fractures. The EXOGEN Performance Guarantee is a Bioventus program that refunds to patients their out-of-pocket payment for EXOGEN if progression of healing is not shown per criteria below. Following the prescribed treatment is essential to your recovery.

### Criteria

All patients who have purchased an EXOGEN designed for the treatment of non-union fractures that was prescribed by a qualified physician to treat a stable, non-displaced, established non-union<sup>†</sup> fracture with a fracture gap less than 10 millimeters (excluding vertebra and skull fractures) are eligible. All patients must register with Bioventus within the first 30 days of their initial treatment.

Patients must treat your non-union fracture with EXOGEN per product instructions, for a minimum of 120 days and achieve a 90% minimum adherence.

### Evaluation

Absence of healing (progression to bony union) is determined by the prescribing physician comparing the X-Rays taken of your fracture prior to using EXOGEN to one taken at 120 days or beyond.

The new EXOGEN device contains an internal patient usage monitor that records the date, time and duration of each treatment. This monitor will be used by Bioventus to confirm that the 90% treatment adherence is met.

### Exclusions

- Fracture types:
  - Fresh fractures
  - Unstable
  - Displaced
  - Greater than 10 millimeters fracture gap
  - Vertebra and skull
  - Pathological
- Modified and/or altered devices
- Patient treated with EXOGEN 4000+ model
- Guarantee is void if alternative interventions occur during the 120 day treatment period
- EXOGEN must be purchased and received by the patient directly from Bioventus
- The EXOGEN Performance Guarantee applies only to patients for whom the device was prescribed
- Any other costs associated with the purchase – only the patient's out-of-pocket payment to Bioventus will be refunded
- Valid only in Canada

### Claims

Patients may contact a Bioventus Patient Care Representative at **1-855-771-0606** for assistance. All claims must be accompanied by the following:

1. Prescribing physician's written assessment
2. Letter from the patient requesting a refund (including name, address and banking information)
3. Prescribed EXOGEN device returned to Bioventus

Claims must be received by Bioventus within one year of first EXOGEN treatment date.

# Money Back Guarantee If Healing Does Not Occur



# 86%

heal rate for fractures not healing on their own<sup>1</sup>

# 20

minute treatment that fits easily into your day

Ask your doctor about  
**exogen**<sup>®</sup>  
ultrasound bone healing system

 **bioventus**<sup>®</sup>

#### Reference:

1. Nolte PA, van der Krans A, Patka P, Janssen IMC, Ryaby JP, Albers GHR. Low-intensity pulsed ultrasound in the treatment of nonunions. *J Trauma*. 2001;51(4):693-703.

<sup>1</sup>A non-union is considered to be established when the fracture site shows no visibly progressive signs of healing.

**Summary of Indications for Use:** EXOGEN is indicated for the non-invasive treatment of all osseous defects (excluding vertebra and skull), including the treatment of delayed unions, non-unions,<sup>†</sup> stress fractures and joint fusion. EXOGEN is also indicated for the acceleration of fresh fracture heal time, repair following osteotomy, repair in bone transport procedures and repair in distraction osteo-genesis procedures.

There are no known contraindications for the EXOGEN device. Safety and effectiveness have not been established for individuals lacking skeletal maturity, pregnant or nursing women, patients with cardiac pacemakers, on fractures due to bone cancer, or on patients with poor blood circulation or clotting problems. Some patients may be sensitive to the ultrasound gel. Full prescribing information can be found in product labeling, at [www.exogen.com](http://www.exogen.com), or by calling customer service at 1-855-771-0606 (toll free). Safety and effectiveness has not been established for individuals lacking skeletal maturity; pregnant or nursing women; patients with cardiac pacemakers; on fractures due to bone cancer; or on patients with poor blood circulation or clotting problems. Some patients may be sensitive to the ultrasound gel.

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**Customer Service:** 1-855-771-0606 (toll-free)

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